PACIFIC BOOKSTORES PURCHASE GUIDE

ONLINE SALES	
ONLINE ORDER (BOOKSHOP) (Home Delivery OR Self Collection)	 Please visit our website - <u>https://www.pacificbookstores.com/</u> An account is necessary for ordering Please place order early. Home Delivery and Self-Collection slots are available on first-come-first-serve basis
ONLINE SALES PERIOD	4 Nov to 14 Dec 2024 (All Levels) (Subject to slot availability) (For collection from 25 Nov to 27 Dec 2024)
HOME DELIVERY DATES / CHARGES	Local delivery charge of \$14.90
SELF COLLECTION DATES	Kindly refer to the Dates and Time stated online
PAYMENT OPTIONS	PayNow (QR code), Credit/ Debit Cards NTUC Care Fund (e-voucher)
CANCELLATION/EXCHANGE POLICY	 All purchases are final and no cancellation. No refunds allowed and only exchange will be entertained.
FAQ	https://www.pacificbookstores.com/faq
ONSITE SALES (IN SCHOOL)	
WALK IN PURCHASE HOURS	Kindly refer to the Dates and Time stated on the booklist
PAYMENT OPTIONS	PayNow (QR code) NTUC Care Fund (e-voucher) Cash
CUSTOMER SERVICE CONTACT	HOTLINE : 69298012 (Mon to Fri 9.00am to 5.00pm excluding eve of public holidays) EMAIL : sales@pacificbookstores.com

If you intend to apply / are applying for Financial Assistance with the school, please do <u>NOT</u> make any purchase first. Please wait for the school to inform you of your application status.